What have we been up to?

- JH Resource Sharing Project
- Student Worker Projects
- Circulation Committee Planning:
  - Prepaid Shipping Labels
  - Safe & Secure Book Return
  - Book Request Service
  - Resource Sharing Resumption
March
- Library closed March 17
- Established projects for Student Workers
- Extended all item due dates
- Disabled overdue and fine notifications
- Began making other user-facing changes

April
- Confirmed roster of graduating students
- Developed new patron FAQs
- Contacted all graduating students to gather information
- Began planning for contact-less drop-off
- Creating new workflows to support online scholarship
- Changes made for E-JILL increase requests

May
- Assembled student responses, including student concerns
- Collaborated with Collection Services to deploy prepaid labels
- Began contacting doctoral candidates to gather information
- Implemented book returns
- Began planning for a book request service

June
- Begin processing returns
- Book request service approved and details finalized
- Participating in new projects to improve e-resource management
- Engaged in IFLS Collaborative Collection Development
March

- Library closed March 17
- Established projects for Student Workers
- Extended all item due dates
- Disabled overdue and fine notifications
- Began making other user-facing changes
APRIL

- Confirmed roster of graduating students
- Developed new patron FAQs
- Contacted all graduating students to gather information
- Began planning for contact-less drop-off
- Creating new workflows to support online scholarship
- Changes made for E-ILL increase requests

March 17

- Assembled student responses
- Collaborated with Collectibles
- Began contacting doctors
- Implemented book return
- Participating in new projects to improve resource management
- Engaged in IPLC Collaborative Collection Development

May

- Assembled student responses, including student concerns
- Collaborated with Collection Services to deploy prepaid labels
- Began contacting doctoral candidates to gather information
- Implemented book returns
- Began planning for a book request service
June

- Begin processing returns
- Book request service approved and details finalized
- Participating in new projects to improve e-resource management
- Engaged in IPLC Collaborative Collection Development
Thanks so much
Ongoing Work

- **By the numbers**
  - Collected data from 1,800+ graduating students
  - Corresponded with 670+ students to coordinate book returns
  - 1800+ items have been returned to MSE
  - Estimate 4,500 items will begin to get checked in beginning in June
- **Catalyst & Horizon discussions**
- **Lean community of practice**
- **Reviewing vulnerable operational workflows**
- **Risk assessment for Access Services**
- **Library Management System planning**
- **Ongoing access questions**
- **So much more....**
Next Steps

Book Request Service
- Creating an easy-to-use process that works for on-campus and off-campus users

BorrowDirect
- Continuity planning for BorrowDirect through IPLC

Ongoing Planning
- Collaboration with the JH Libraries to help develop the best services for users in the coming months